

CoolCram Demo For (220-221) A+ Core Hardware

1. A service technician is trying to install two IDE drives as master/slave on the same ATA port. Drive 1 installed first, jumped as a master and the BIOS correctly auto detected it. Drive 2 was then jumped as a slave and installed but the BIOS would not auto detect it. Which of the following would be the next logical step to trouble shoot the problem?

- A. Replace drive 1.
- B. Replace drive 2.
- C. Make the CD-ROM drive the slave.
- D. Configure drive 2 as a master with no slave.

Answer: D

2. You get an error during POST on a PC. What could this mean? (Choose two)

- A. BIOS needs to be reset.
- B. There is a hardware failure.
- C. HIMEM.SYS is missing or incorrect.
- D. The drivers for the device are incorrect.
- E. The Windows file system is generating an error.

Answer: A, B

3. A workstation has just been installed on the Ethernet LAN but cannot communicate with the network. What should you do first?

- A. Reinstall the network protocols.
- B. Reinstall the network interface card driver.
- C. Verify the IP configuration on the workstation.
- D. Verify the link status on the computer's network card.

Answer: B

4. A customer just installed a new CD-RW. The system was working fine before the installation, but now the CD-RW does not work. What should you suggest that the customer do?

- A. Flash or upgrade the BIOS
- B. Check the CONFIG.SYS setup
- C. Add CD_RW in the device manager
- D. Check the jumper settings on the CD-RW

Answer: D